



# POWHATAN COUNTY COVID FAQ FOR WEBSITE AND PHONE RESPONSE

Listed by Department

## Abstract

This document is intended as a resource for those who interface with Powhatan County residents. It provides answers to anticipated questions during the COVID Pandemic of 2020

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## General Questions

### COVID Health Questions

#### **What is COVID-19?**

COVID-19 (“Coronavirus Disease 2019”) is an infectious respiratory disease caused by a new (novel) coronavirus that initially emerged in Wuhan Province, China in December 2019.

#### **What are the symptoms?**

Reported illnesses have ranged from mild symptoms to severe illness and death for confirmed COVID-19 cases. Most patients with confirmed COVID-19 develop fever and/or symptoms of acute respiratory illness (e.g., cough, difficulty breathing). Some people with the infection have no symptoms.

#### **How is it spread?**

The virus that causes COVID-19 spreads person to person. At this time, it appears that COVID-19 spread is caused primarily through respiratory droplets (meaning moisture that comes from coughing and sneezing). It may also be spread by contaminated surfaces. Symptoms typically appear 2-14 days after exposure.

#### **I am feeling sick. What is my first step?**

Call your doctor before going to any medical facility to avoid infecting yourself or others unnecessarily.

More information from the CDC: <https://www.cdc.gov/coronavirus/2019-ncov/if-you-are-sick/steps-when-sick.html>

#### **Where can I go to be tested?**

Call your doctor for information.

#### **I have more questions about COVID-19.**

Specific Questions may be directed to the [Virginia Department of Health](#) (VDH) at 877-ASK-VDH3 (877-275-8343)

Virginia Department of Health Coronavirus Frequently Asked Questions

<http://www.vdh.virginia.gov/coronavirus/frequently-asked-questions/general-questions/>

## Daily Living Questions

### **I'm a senior citizen and I need groceries. Where may I obtain assistance?**

Department of Social Services has a team of volunteer drivers through Ride Assist Services that will deliver some groceries to your door. Our seniors can stay in and avoid exposure. Call 804-698-0438.

### **What should I do if I cannot pay my mortgage, rent, bills, or auto payment?**

Call your lenders and ask for delayed payments.

### **Will my electricity be cut off I cannot pay my bill?**

No, Dominion Power and Southside Electric have stated that they will not terminate due to nonpayment during the outbreak.

### **Where do I apply for unemployment?**

<http://www.vec.virginia.gov/covid19>

### **What can we do to prepare for an outbreak in my community?**

For more information check out the publication at these links:

[https://www.pubs.ext.vt.edu/content/dam/pubs\\_ext\\_vt\\_edu/FST/fst-368/FST-368-2.pdf](https://www.pubs.ext.vt.edu/content/dam/pubs_ext_vt_edu/FST/fst-368/FST-368-2.pdf)

[https://www.pubs.ext.vt.edu/content/dam/pubs\\_ext\\_vt\\_edu/FST/fst-368/FST-368-3.pdf](https://www.pubs.ext.vt.edu/content/dam/pubs_ext_vt_edu/FST/fst-368/FST-368-3.pdf)

- A. Clean Your Hands Often: [https://www.pubs.ext.vt.edu/content/dam/pubs\\_ext\\_vt\\_edu/FST/fst-368/FST-368-4.pdf](https://www.pubs.ext.vt.edu/content/dam/pubs_ext_vt_edu/FST/fst-368/FST-368-4.pdf)
- B. Wash Hands: Fight Disease-Causing Germs: [https://www.pubs.ext.vt.edu/content/dam/pubs\\_ext\\_vt\\_edu/348/348-965/FST-362.pdf](https://www.pubs.ext.vt.edu/content/dam/pubs_ext_vt_edu/348/348-965/FST-362.pdf)
- C. What to do if You are Sick: [https://www.pubs.ext.vt.edu/content/dam/pubs\\_ext\\_vt\\_edu/FST/fst-368/FST-368-1.pdf](https://www.pubs.ext.vt.edu/content/dam/pubs_ext_vt_edu/FST/fst-368/FST-368-1.pdf)

## Powhatan County Administration

### **Operational Status:**

Powhatan County Administrative Buildings will be closed to the public until further notice.

Please call ahead to see if your request can be handled remotely or to schedule a time to come in, at (804) 598-5612 or [administration@powhatanva.gov](mailto:administration@powhatanva.gov). A list of departments and their contacts can be found at <http://www.powhatanva.gov/35/Departments>. For a comprehensive list of County closings, check the Powhatan COVID-19 page at <http://powhatanva.gov/1687/COVID---19-Information>. Specific information on various departments and Constitutional Offices can be found below:

## The Powhatan County Circuit Court Clerk's Office

### **Operational Status:**

As of Thursday March 19, 2020, the Powhatan Circuit Court Clerk's office will only be open by appointment only. We ask that customers contact us at 804-598-5660 for appointments for mission critical work. All other business will be conducted via U.S. mail or email.

### **How may I obtain a marriage license?**

Call 598-5660 between 8:30 a.m. and 4:30 p.m. We will email the application to complete and return. Once the application is received, we will contact you to schedule an appointment.

## Commissioner of the Revenue

### **Operational Status:**

Services by appointment or phone calls. Call first to see if we can complete your business over the phone or email. (804) 598 5619. Board of Equalization Hearings postponed to a later date. In response to the CDC guidelines and in helping contain the spread of the COVID-19, the Powhatan Commissioner of the Revenue office in cooperation with the Powhatan Board of Supervisors will accept late filings for the Tax Relief program for the Elderly and Disabled through May 15th. We will also be accepting phone verification of income and assets in order to encourage the target population to stay home during this uncertain time.

## Commonwealth's Attorney

### **Operational Status:**

Open, can be contacted by phone as usual. Will remain open to serve law enforcement and courts. Citizens can call in for assistance. 804-598-5668

## Community Development

### Planning and Zoning

### **Operational Status:**

Services are being provided by phone or via email, with customers calling first [(804) 598-5621] to see what services are available remotely and where information can be found online. Most employees are teleworking and responding to inquiries as soon as possible. In response to the CDC guidelines and to help prevent the spread of COVID-19, public meetings (including Planning Commission meetings) have been postponed.

### **Where can I find information about the zoning for my property?**

Visit [www.powhatanvarealestate.org](http://www.powhatanvarealestate.org).

### **Are applications for subdivision plats and site plans being accepted?**

Yes. There is a box in the front vestibule where application materials can be dropped off. Fillable applications are available online at [www.powhatanva.gov/284/Application-Information](http://www.powhatanva.gov/284/Application-Information)

## Building Inspections

### **Operational Status:**

The Building Department is following current CDC guidelines when performing both office and field duties. All meetings will be postponed until further notice. All communication shall be performed through phone or email until further notice. We have placed a drop off box outside of our office for permits, amendments, and other paperwork. Please leave any and all information that you feel necessary when leaving paperwork. Fees will be calculated at a later date and we will contact you with the amounts and how payment will be accepted. Please DO NOT place money in the Treasurer Drop Box attached to the building. A valid email address is necessary on all permits for us to respond, please be sure it is legible on any paperwork that you leave. If there is not a line for an email address please leave one at the bottom of the application. Items left in the drop box, including re-inspect fees, will be reviewed after THREE days from the day they were dropped off. This procedure will be followed for anything received by mail as well. Proffer amounts should be requested 5 days prior to request of a final inspection to allow time for our 3 day processing and issuance of C.O. upon the completed final inspections. We ask that everyone work together through this unique period and that all parties remain outside of our office so that the services that we provide can continue. Inspectors may refuse to inspect portions of buildings occupied by individuals diagnosed with the COVID-19 virus, exposed to others with the virus or display symptoms of illness. Anyone on an inspection site is asked to maintain a minimum 10 feet distance from County staff and have limited communication with them while they are on site. We will begin to experiment with video type call appointments for some of the smaller inspections. Any inspection that required interior access of an occupied structure will need to be postponed until further notice. Please check back frequently to view any updates that may take place to ensure the protection of County staff.

The public may leave a voicemail if they do not reach us at 804-598-5622 #2 or email us using the email directory on our page for assistance. We will continue to update our website page with timeframes to expect for services. Trade permits normally issued over the counter will need to be mailed in with the fee which they can request the amount due by email from [jhammond@powhatanva.gov](mailto:jhammond@powhatanva.gov) or calling 804-598-5622 #2. Proffer amounts to be mailed in and CO requests can be emailed to [jhammond@powhatanva.gov](mailto:jhammond@powhatanva.gov). To pick up a permit please request by email [jhammond@powhatanva.gov](mailto:jhammond@powhatanva.gov) or by voicemail at 804-598-5622 #2 to set up an appointment time.

### **Is a check the only form of payment you can accept right now?**

No, cash or credit card can be used, you must call in advance so a receipt is ready for your pickup that you can use to pay the treasury department. Please see their policy on their availability.

**How can I pick a building permit up?**

Please call us in advance we will have it out there at our drop box table for you to pick up.

**How will I know you have received what I have dropped off?**

We are trying to process everything the next business day, you will receive an email with any information regarding payment or information that is missing.

**What is the current Permit turnaround time?**

We are currently at 20 Business Days for permit review.

## District Court

**How do I find out if I should come to Court for my case?**

You can call the clerk's office during regular business hours Monday - Friday 8:00 a.m. - 4:00 p.m. 804-598-5665.

You can look up your case if it is a General District Case at [www.courts.state.va.us](http://www.courts.state.va.us).

You will have to call if it is a Juvenile and Domestic Relations case.

Also, you will be mailed a notice when to come court if your case was continued by the court. Be sure your correct address on file with the court. You can either fax your correct address and include all parties' names including children if it is a custody and visitation case to 804-598-5648. You can mail, bring to the office, or call the office at 598-5665 to provide an updated address.

**How may I make a payment?**

You can pay on-line at [www.courts.state.va.us](http://www.courts.state.va.us).

You can mail a payment to 3880 D Old Buckingham Road, Suite D, Powhatan, VA 23139.

You can call during normal business hours Monday through Friday 8:00 a.m. - 4:00 p.m. and pay with a credit card over the phone.

**Where do I get forms?**

At this point we can only allow one person in the District Court waiting area, but we do have forms on a table in the waiting area or you can ask for one at the counter during normal business hours Monday through Friday 8:00 a.m. - 4:00 p.m.

You can access the forms online at [www.courts.state.va.us](http://www.courts.state.va.us).

### **How do I submit the forms?**

Via fax, if payment is not needed, to 804-598-5648.

Via mail 3880 D Old Buckingham Road, Suite D, Powhatan, VA 23139.

In person with only one person coming into the District Court Clerk's office between the hours of 8:00 a.m. - 4:00 p.m. Monday through Friday

**Visit the following website or call Legal Aid for assistance in selecting and procuring the correct form.**

<https://selfhelp.vacourts.gov/>

Legal Aid 804-862-1100

## Economic Development

FAQ for Businesses:

### **What are the resources for financial assistance during COVID-19?**

[SBA: Coronavirus \(COVID-19\): Small Business Guidance & Loan Resources](#)

[SBA: Press Release 03-19-2020- Working Capital Loans Available Due to Coronavirus](#)

[Facebook Small Business Grants Program](#)

### **Are there tax delays for businesses?**

The Virginia Department of Taxation is extending the due date of payment of Virginia individuals and corporate income taxes. While filing deadlines remain the same, the due date for individual and corporate income tax will now be June 1, 2020.

The Federal due date for individual and corporate income tax will now be July 15, 2020.

### **What is considered an essential business?**

For a list of Essential Businesses by Industry visit

[https://www.cisa.gov/sites/default/files/publications/CISA\\_Guidance\\_on\\_the\\_Essential\\_Critical\\_Infrastructure\\_Workforce\\_508C\\_0.pdf](https://www.cisa.gov/sites/default/files/publications/CISA_Guidance_on_the_Essential_Critical_Infrastructure_Workforce_508C_0.pdf)

### **Are there penalties to keeping business running as usual?**

No penalties unless the business breaks the Governor's mandate of 10 or fewer occupants. The penalty is a misdemeanor and loss of operating license for violating orders that the Governor invoked relating to public.



## Extension Office

### **Is Coronavirus a concern at grocery stores?**

CDC, FDA and USDA are not aware of any reports at this time that suggest COVID-19 can be transmitted by food or food packaging. Current evidence shows the biggest risk of transmission of COVID-19 is being around individuals who are symptomatic. More information can be found at the publication at this link: [https://www.pubs.ext.vt.edu/content/dam/pubs\\_ext\\_vt\\_edu/FST/fst-368/FST-368-17.pdf](https://www.pubs.ext.vt.edu/content/dam/pubs_ext_vt_edu/FST/fst-368/FST-368-17.pdf)

Food businesses should be following employee health policies and local health department recommendations to keep symptomatic individuals home. For more information for grocery stores related to:

- i. Cleaning and disinfection check out the publication at this link: [https://www.pubs.ext.vt.edu/content/dam/pubs\\_ext\\_vt\\_edu/FST/fst-368/FST-368-6.pdf](https://www.pubs.ext.vt.edu/content/dam/pubs_ext_vt_edu/FST/fst-368/FST-368-6.pdf)
- ii. Receiving and food packaging, check out the publication at this link: [https://www.pubs.ext.vt.edu/content/dam/pubs\\_ext\\_vt\\_edu/FST/fst-368/FST-368-7.pdf](https://www.pubs.ext.vt.edu/content/dam/pubs_ext_vt_edu/FST/fst-368/FST-368-7.pdf)
- iii. General questions and employee health, check out the publication at this link: [https://www.pubs.ext.vt.edu/content/dam/pubs\\_ext\\_vt\\_edu/FST/fst-368/FST-368-8.pdf](https://www.pubs.ext.vt.edu/content/dam/pubs_ext_vt_edu/FST/fst-368/FST-368-8.pdf)

### **My child wants to attend 4-H camp this summer. Are you still accepting registrations?**

At this time, Powhatan 4-H camp registrations are still being accepted. Please call 804-598-5607 to check availability. They may be mailed (3910 Old Buckingham Rd, Powhatan, VA 23139), or delivered to the drop box located to the right of the Village Building front doors. Download the application from Powhatan Extension Office's website: [https://powhatan.ext.vt.edu/content/dam/powhatan\\_ext\\_vt\\_edu/PowhatanCamp%20Brochure2020.pdf](https://powhatan.ext.vt.edu/content/dam/powhatan_ext_vt_edu/PowhatanCamp%20Brochure2020.pdf). **\*There are only male camper spaces available.\***

### **I need to get a soil test for my garden, lawn, pasture or crop field. Can I pick up a sample box while your offices are closed to the public?**

Virginia Tech soil testing lab is experiencing longer than normal turn-around time for samples to be analyzed due to the COVID-19 virus impacting their staffing. They are also receiving well above average sample volume. All samples will be analyzed, but please bear with us during the next month or so as they try to resolve these issues and return to a regular process. **\*Sample forms and boxes may be picked up at the rear of the Powhatan Village Building at the Extension Demonstration Garden.\***

What vegetables are safe to plant in our garden during the month of April?

Master Gardener Volunteers are available to answer your gardening questions. However, the Master Gardener Help Desk will have limited, or no ability, to send samples to the plant disease, weed ID or insect ID labs at Virginia Tech. Please contact our main office (804) 598-5640 or email [gpmastergardener@gmail.com](mailto:gpmastergardener@gmail.com) with inquiries.

### **Is Coronavirus a concern with takeout food?**

CDC, FDA and USDA are not aware of any reports at this time that suggest COVID-19 can be transmitted by food or food packaging. Current evidence shows the biggest risk of transmission of COVID-19 is being around individuals who are symptomatic. More information can be found at the publication at this link: [https://www.pubs.ext.vt.edu/content/dam/pubs\\_ext\\_vt\\_edu/FST/fst-368/FST-368-18.pdf](https://www.pubs.ext.vt.edu/content/dam/pubs_ext_vt_edu/FST/fst-368/FST-368-18.pdf)

Food businesses should be following employee health policies and health department recommendations to keep symptomatic individuals home. For more information for foodservice establishments related to:

- iv. Cleaning and disinfection, check out the publication at this link:  
[https://www.pubs.ext.vt.edu/content/dam/pubs\\_ext\\_vt\\_edu/FST/fst-368/FST-368-9.pdf](https://www.pubs.ext.vt.edu/content/dam/pubs_ext_vt_edu/FST/fst-368/FST-368-9.pdf)
- v. Receiving and food packaging for foodservice check out the publication at this link:  
[https://www.pubs.ext.vt.edu/content/dam/pubs\\_ext\\_vt\\_edu/FST/fst-368/FST-368-10.pdf](https://www.pubs.ext.vt.edu/content/dam/pubs_ext_vt_edu/FST/fst-368/FST-368-10.pdf)
- vi. General questions and employee health:  
[https://www.pubs.ext.vt.edu/content/dam/pubs\\_ext\\_vt\\_edu/FST/fst-368/FST-368-5.pdf](https://www.pubs.ext.vt.edu/content/dam/pubs_ext_vt_edu/FST/fst-368/FST-368-5.pdf)

### **Is Coronavirus a food safety issue?**

CDC and USDA are not aware of any reports to this time of human illnesses that suggest COVID-19 can be transmitted by food or food packaging. However, it is always important to follow good hygiene practices (i.e., wash hands and surfaces often, separate raw meat from other foods, cook to the right temperature, and refrigerate foods promptly) when handling or preparing foods. More information can be found at the publication at this link:  
[https://www.pubs.ext.vt.edu/content/dam/pubs\\_ext\\_vt\\_edu/FST/fst-368/FST-368-15.pdf](https://www.pubs.ext.vt.edu/content/dam/pubs_ext_vt_edu/FST/fst-368/FST-368-15.pdf)

### **How does Covid-19 affect our community garden?**

A: For more information for garden managers and gardeners check out the publication at this link:  
[https://www.pubs.ext.vt.edu/content/dam/pubs\\_ext\\_vt\\_edu/FST/fst-368/FST-368-16.pdf](https://www.pubs.ext.vt.edu/content/dam/pubs_ext_vt_edu/FST/fst-368/FST-368-16.pdf)

### **How does Covid-19 affect shopping/running a Food Bank?**

A: For more information for Food Banks related to receiving food and cleaning check out the publication at this link: [https://www.pubs.ext.vt.edu/content/dam/pubs\\_ext\\_vt\\_edu/FST/fst-368/FST-368-11.pdf](https://www.pubs.ext.vt.edu/content/dam/pubs_ext_vt_edu/FST/fst-368/FST-368-11.pdf)

For more information for Food Banks related to best practices and communication, check out the publication at this link: [https://www.pubs.ext.vt.edu/content/dam/pubs\\_ext\\_vt\\_edu/FST/fst-368/FST-368-12.pdf](https://www.pubs.ext.vt.edu/content/dam/pubs_ext_vt_edu/FST/fst-368/FST-368-12.pdf)

### **How does Covid-19 affect my U-Pick farm operation?**

For more information for farm managers check out the publication at this link:

[https://www.pubs.ext.vt.edu/content/dam/pubs\\_ext\\_vt\\_edu/FST/fst-368/FST-368-13.pdf](https://www.pubs.ext.vt.edu/content/dam/pubs_ext_vt_edu/FST/fst-368/FST-368-13.pdf)

### **How does Covid-19 affect Farmers Markets?**

For more information for markets and market managers, check out the publication at this link:

[https://www.pubs.ext.vt.edu/content/dam/pubs\\_ext\\_vt\\_edu/FST/fst-368/FST-368-14.pdf](https://www.pubs.ext.vt.edu/content/dam/pubs_ext_vt_edu/FST/fst-368/FST-368-14.pdf)

## Fire & Rescue

### **Operational Status:**

Access to Fire and Rescue buildings by appointment only, first responders are actively serving the community.

## Library

### **When will the Library be open to the public?**

The Library Board is taking appropriate action to limit public gathering to slow the spread of the virus based on recommendations from the Centers for Disease Control and Prevention (CDC) and the Virginia Department of Health (VDH). As a result, Powhatan County Public Library will remain closed until further notice. Library WiFi and e-branch resources will continue to be available 24/7. During the closure, Library staff will also continue to be available Monday – Friday during regular County business hours to provide remote support to patrons. For Library assistance, please contact 804-598-5670 or [library@powhatanlibrary.net](mailto:library@powhatanlibrary.net).

Library WiFi and e-branch resources <http://www.powhatanva.gov/1650/E-Branch> are available 24/7. To stay updated on the most recent Library information, visit our webpage <http://www.powhatanva.gov/247/Library/> or like us on Facebook.

### **I have library materials due, can I return them? Will I be charged fines for overdue materials?**

While the library is closed, the book drop will also be closed. Fines accrued during the closure will be waived. Please keep library materials at home until the building reopens.

### **I don't have a library card, and the library is closed. Can I still use library resources? Can I get a card online?**

Visit <http://www.powhatanva.gov/253/Getting-a-Library-Card>. Complete the online registration form to receive your library card.

**Can I contact the library with research questions or for information about library resources?**

Library staff are available 9 AM-5 PM M-F via phone, 804-598-5670 or email, [library@powhatanlibrary.net](mailto:library@powhatanlibrary.net).

**There's a book I want to read, and it's not currently available via e-book from the library. Can the library help me obtain it?**

Visit [Title Request form](#) to complete our online request form.

**I regularly use the library for faxing and copying, how can I accomplish these when the building is closed?**

When the Library reopens to the public, business services will be reinstated.

**I was receiving help with taxes at the Library. How can I contact the volunteers with questions?**

AARP has suspended all tax preparation at this time. For updated information, please visit the AARP website at

<https://secure.aarp.org/applications/VMISLocator/searchTaxAideLocations.action?&intcmp=CSN-LNK-AARPLOCAL-LRMTAX-20190712-POWHATAN-VA>

## Public Information Officer

**Where can I find WIFI access?**

All county buildings have free WIFI 24/7 available in the parking lots.

Comcast XFINITY has opened hotspots at businesses for the public's free use. See <http://wifi.xfinity.com/#find-a-hotspot> for details and instructions.

**How do I sign up for the Powhatan Citizen Alert System?**

Go to <https://public.coderedweb.com/CNE/en-US/BF56CA5324BA>

**How do I tune into the new Powhatan COVID-19 AM Radio Station?**

The station (AM1610) is a trailer mounted, low power Highway Advisory Radio Station located near Anderson Highway (Rt60) and Maidens Road (RT522).

Its purpose is to broadcast short public service announcements and county information related to COVID-19 on a continuous loop format, 24/7.

The stations coverage area is limited to an area between Academy Road to Bell Road on Rt60, Giles Bridge Road (Rt 609) and Old Buckingham Rd (Rt13) to around the 2900 block of Maidens Road (Rt522).

## Public Safety- 911

### **Will Public Safety/911 still respond to calls?**

Yes, all calls will be prioritized and dispatched accordingly.

## Public Works

### Utilities

#### **Operational Status:**

Normal.

## Convenience Center

### **Is the Convenience Center open?**

Yes. Tues-Sunday 8:00 am-6 pm. We are currently receiving only household waste and recycling. We are currently unable to receive tires, oil/antifreeze/paint. appliances, metal, or construction debris.

## Parks & Recreation

### **What is the status of fields and parks?**

All Sports Leagues, Teams, and Activities have been suspended on County and School fields and facilities. County parks are still open to the public, please abide by Federal and State guidelines, such as social distancing and do not gather in groups of 10 or more. All restrooms will be locked.

## Office of Elections & Voter Registration

### **Operations Status:**

Currently closed to the public. Limited staff will be working in shifts in the office between 9 AM – 5 PM, Monday - Friday, but will only be accessible to the public via phone, e-mail, and fax at this time.

### **How can I register to vote or apply for an absentee ballot for the upcoming June and November Elections?**

We are requesting that the public utilize our online resources for electronic voter registration and absentee ballot requests. Our website can be reached via: <http://www.powhatanva.gov/310/Voter-Registrar>.

### **How can I register or apply for an absentee ballot if I don't have online access?**

If the online resources offered are not a feasible option, then the public can request to have election documents mailed to them for the purposes of returning completed documents by mail. If special accommodations need to be made for any Election/Voter Registration service; please contact the office (804) 598-5604.

### **What do I do if I have questions about upcoming elections in Powhatan County?**

You can get most answers to your election related questions by visiting our website at <http://www.powhatanva.gov/310/Voter-Registrar> or by calling the office at (804) 598-5604. There will be staff in the office from 9 AM – 5 PM to answer your calls.

### **Will voters be voting at precincts in the June Congressional Primary?**

We are currently waiting on guidance from the VA State Board of Elections about how we will proceed with the logistics for the June Primary in response to COVID-19. Right now, we are encouraging everyone to VOTE BY MAIL ahead of time instead of planning to vote in person on Election Day. We will issue more details as we receive guidance from the State.

## Schools

Powhatan Schools will be closed through the end of the school year. ALL PCPS Facilities will be closed as of 3.23.20. Detailed COVID-19 information regarding student meals, community resources, and communication archives are available on the PCPS webpage

<http://www.powhatan.k12.va.us/groups/79021/covid19/covid19>

Powhatan County Public Schools main website <http://www.powhatan.k12.va.us/>

### **How can I receive meals for my children?**

Please contact the PCPS Food Service Department at [foodservice@Powhatan.k12.va.us](mailto:foodservice@Powhatan.k12.va.us) or contact the Food Service Director, Dorothy Kohler, at 804-635-0001 if you are interested in having free healthy breakfast & lunch meals provided for your child/children.

## Sheriff's Office

### **Operational Status:**

Normal

## Social Services

### **Operational Status:**

Staff has been given permission to work remotely from home, however some admin processes will require someone in the office. Although the lobby is closed to the general public, we will still conduct business.

Phone calls will be forwarded to an agency cell phone and will be answered during normal work hours. Messages and voice mail will be forwarded to staff as needed.

The mail and drop off box will be checked several times daily and processed or distributed as necessary. Outgoing mail will be checked and placed in mailbox for pickup daily.

Applications will continue to be processed in office by Benefits Program Specialists intake.

Emergency EBT cards will be issued by Admin staff by appt. Benefits Program Specialists will contact Administration staff as needed to process.

Invoices, checks and deposits will be processed in office as needed or at the normal processing time at the end of the month.

### **Who do I contact if I need a replacement EBT card?**

Call: **1-866-281-2448**

### **Who do I contact if I need a replacement TANF Way2Go card?**

Call: **1-888-929-2460**

## Treasurer

### **Operational Status:**

Services by appointment or phone calls. Call first to see if we can complete your business over the phone or email. (804) 598 5627. <http://www.powhatanva.gov/316/Treasurer>

## INFORMATION LINKS

Virginia Department of Health <http://www.vdh.virginia.gov/coronavirus/>

State of Virginia <https://www.virginia.gov/coronavirus-updates/>

Powhatan County COVID webpage <http://powhatanva.gov/1687/COVID---19-Information>

Powhatan County Website <http://powhatanva.gov/>

CDC <https://www.cdc.gov/coronavirus/2019-ncov/index.html>